



Dancing Grounds Studio Policies, Updated June 21, 2022

Covid-19 Safety Measures for INDOOR Classes

We are following all current Covid-19 safety [city health guidelines](#) for fitness centers.

- [Based on the City of New Orleans' new guidelines](#), effective Monday, August 16th all employees, teachers, students 12 years of age and older must provide proof of at least one dose of an approved COVID vaccine or negative test within 72 hours. We can now accept rapid test results if the date/time is listed on the test.
- After showing proof of vaccination the first time, we can store that information in your account.
- All indoor teachers and staff are fully vaccinated.
- Masks are optional for indoor classes, per new city guidelines as of March 3, 2022.
- Classes will be limited to 19 people in the larger studio and 15 in the smaller studio to keep a safe and comfortable distance between dancers.
- There will be no partnering or physical contact between students and instructors.
- We will have sanitizer & wipes available at the front desk and in the studios.
- Do not take class if you are showing any covid-19 symptoms or are not feeling well.
- You must notify Dancing Grounds staff if you test positive for Covid-19 within 14 days of taking class.

Cancellation Policy

- Early cancellation is *at least* 2 hours before class start-time. There is no charge for early cancellation.
- Late cancellation is *within* 2 hours of class starting. **You will be charged full price for the class for late cancellation.**

Pre-Registration and Wait List

- Pre registration is strongly recommended as indoor classes are likely to fill up.
- If class is full, you should add yourself to the waitlist. If a spot becomes available, you will be notified via email or text (if you sign up for text notifications) as soon as that spot is available.
- If you get off the waitlist and do not plan to attend class, you need to remove yourself from the class roster at least 2 hours before class starts or else you will be charged for the class. To remove yourself from class, log into your account from the website or our free mobile app. Class spots are not transferable.

No-Show Policy

- If you do not cancel your reservation prior to 2 hours before class starts and you do not show up for class, you will be charged full price for the class.
- If you are more than 10 minutes late for class, you will be considered a no-show and your spot may be forfeited to someone on the waiting list.

We have a one-time grace period for your first late cancellation or no-show and will issue a refund. After the first time, there will be no refunds for late cancellations and no-show.